



CITY OF CHICAGO



DEPARTMENT OF BUSINESS AFFAIRS AND CONSUMER PROTECTION

### **APPROVED PLAN OF CORRECTIVE ACTION**

**Licensee:** Grand Avenue Station LLC dba Mobil Mart

**Premises:** 3601 W. Grand Avenue, Floor 1<sup>st</sup>, Chicago, IL 60651

**Licenses:** Tobacco, Retail Food Establishment,  
Filling Station, Auto Gas Pump Certification

Pursuant to the City of Chicago Municipal Code Section 4-4-313 (d)(1), the City of Chicago Department of Business Affairs and Consumer Protection ("BACP"), and the above-named Licensee have agreed to the following license conditions concerning the operation of the business as a result of the community nuisance meetings beginning November 16, 2020, under N-20-0118.

1. **Effective Date:** This Approved Plan of Corrective Action is effective immediately upon signature by both parties, as reflected on the last page of this document.
2. **Incident Monitoring and Reporting:** Licensee shall keep and maintain a log of all incidents and calls to 9-1-1 including the date, time, caller information, and reason for the call. The log shall be used by the owner and/or employees to record any fighting, disturbances of the peace, unruly behavior, or any criminal activity observed inside or outside the licensed Premises and indicate whether 9-1-1 was called. The log shall be kept in management's office in the licensed Premises for a period of one (1) year and made available to BACP or any law enforcement



CITY OF CHICAGO

DEPARTMENT OF BUSINESS AFFAIRS AND CONSUMER PROTECTION

agency upon request. The Licensee shall ensure that employees sign criminal complaints when requested by police and testify as needed. See 911/Incident Log attached as Exhibit 1.

**3. Dedicated Security Staff:** Licensee shall cause the Premises to be staffed with one (1) properly trained individual who only perform security related duties ("Security Attendant") from 12:00 p.m. through 10:00 p.m. every day the business is open. The Security Attendant shall be responsible to:

- a. Wear a distinctive uniform which clearly identifies him/her as security.
- b. Maintain a highly visible presence outside the business. As such, the Security Attendant shall be outside patrolling the business for no less than twenty (20) out of every thirty (30) minutes.
- c. Take affirmative steps to prevent fighting, disturbances of the peace, unruly behavior, loitering, and all other criminal activity.
- d. Call 9-1-1 to report any fights, unruly behavior, and any criminal activity that occurs on or within sight of the licensed Premises.
- e. Sign complaints and testify when requested.
- f. Maintain the use of a marked security vehicle to circle the Premises lot and park in a strategic location on the Premises to deter criminal activity.



CITY OF CHICAGO

DEPARTMENT OF BUSINESS AFFAIRS AND CONSUMER PROTECTION

**4. Operation from Window:** The Premises doors for patron access to the store shall be closed from 9:00 p.m. through 6:00 a.m. seven (7) days per week. During that time, all sales at the Premises shall take place only from the Premises window.

**5. Video Surveillance System:** Licensee shall install and maintain a video surveillance system with high resolution cameras.

- a. The system shall cover all areas of the interior and exterior of the premises.
- b. The cameras installed at each building entrance and exit shall be employed and lighted in such a manner to easily identify persons entering and exiting the building from a minimum distance of fifteen (15) feet.
- c. The system shall record 24 hours each day.
- d. All files of footage shall be kept in management's office in the licensed premises for a minimum of thirty (30) days and made immediately available upon request to BACP or any law enforcement agency.
- e. Licensee shall keep a log of all requests for, access to, and dissemination and use of, recorder material made by video surveillance cameras. Copies of the access log shall be provided to BACP or any law enforcement agency upon request.



CITY OF CHICAGO



DEPARTMENT OF BUSINESS AFFAIRS AND CONSUMER PROTECTION

6. **Signage:** Licensee shall maintain signage inside and outside the Premises informing patrons of Licensee's no loitering policy.

7. **CAPS and Community Meetings:** The Licensee or a representative shall attend the 011<sup>th</sup> District C.A.P.S. (Community Alternative Policing Strategy). If requested with adequate notice, Licensee or a representative shall attend meetings conducted by the Alderman, Police Commander, the 011<sup>th</sup> District Business Meeting, and any similar CPD-sponsored meetings to improve awareness with community concerns of the neighborhood, and to identify and address any issues with the operation of the business, including loitering, crime, or any other quality of life issues.



CITY OF CHICAGO



The conditions of this Approved Plan of Corrective Action are legally binding and may be enforced by City of Chicago enforcement authorities. Violation of the above-stated conditions may result in the imposition of a fine in addition to license suspension or revocation of all business licenses issued to the Licensee. Violations of the above stated conditions may also result in the issuance of cease-and-desist orders prohibiting the activity which violates the conditions of the license.

The conditions imposed pursuant to this Approved Plan of Corrective Action shall apply to the business address, Licensee, and to all officers, managers, partners, and direct or indirect owners of the licensed entity. The sale of the business to other persons purchasing stock or membership of units of the licensed entity does not void the above conditions on the license. Any and all potential new owners of the licensed entity shall be subject to the same conditions set forth in this Approved Plan of Corrective Action.

It shall be the duty of every person conducting, engaging in, operating, carrying on or managing the above-mentioned business entity to **post this Approved Plan of Corrective Action next to the license certificate(s) in a conspicuous place at the business address.**



CITY OF CHICAGO

DEPARTMENT OF BUSINESS AFFAIRS AND CONSUMER PROTECTION


Licensee: Grand Avenue Station LLC dba Mobil Mart

Premises: 3601 W. Grand Avenue, Floor 1<sup>st</sup>, Chicago, IL 60651

By:

  
Tamara Haddad, Member

Date: 7-26-21

  
Tamara Starks, Deputy Commissioner  
City of Chicago, Department of Business  
Affairs and Consumer Protection

Date: 7-27-2021